Eliminating Barriers to Care For Over 7,000 People in Mecklenburg County

Care Ring is a leader in the healthcare space with the expertise and connections to improve lives and increase access to care.

Our Mission: Empowering individuals with limited resources to establish and maintain good health.

Who We Are: Founded in 1955, Care Ring is a trusted pillar of community-based health services dedicated to serving the uninsured, underinsured or those lacking access to affordable, high-quality preventive health care. The organization annually serves more than 7,000 people in Mecklenburg County and is a leader in collaborative efforts to improve community health.

Leading the Way in Access to Healthcare

“It’s not an overstatement at all to say that Care Ring is the picture of what American healthcare needs to be right now.”

– Mary Grealy, President, Healthcare Leadership Council
Care Ring is Uniquely Positioned to Provide a Wide Range of Low-Cost Healthcare Services to Those Who Cannot Afford Care

What We Do

Low-Cost Clinic
Primary care for people most in need.
Through our Low-Cost Clinic, we provide high-quality preventive care to 2,600 uninsured and underinsured neighbors. Dedicated staff provide treatment of chronic illnesses and offer wellness checks, health screenings, employment exams, vaccinations, and health education.

Physicians Reach Out
Comprehensive care for people with limited resources.
A network of 1,600 volunteer health professionals donate dignified care through Physicians Reach Out. We provide access to primary care, specialty care, labs, diagnostic tests to 6,000 low-income, uninsured people in Mecklenburg County each year. PRO facilitates more than $50 million in donated charges annually.

Nurse-Family Partnership® (NFP)
Personalized support for at-risk moms.
Care Ring’s home visitation program, Nurse-Family Partnership®, is for at-risk moms. Each mother is partnered with a caring registered nurse from pregnancy through her child’s second birthday. Mothers gain the tools to provide their child a stable home and work to achieve self-sufficiency.

Community-Based Care
Meeting people where they are.
At Care Ring, we recognize the importance of bringing our services deeper into the community. We have worked hard to ensure our resources are available to not only those who can get to our clinics and partner facilities, but to those most in need who may not be mobile or have transportation to get there. We do this by working in neighborhoods to care for residents while also addressing other critical needs such as food, housing, and other social services.
About Care Ring: Founded in 1955, Care Ring is a trusted pillar of community-based health services dedicated to serving the uninsured, underinsured or those lacking access to affordable, high-quality preventive health care. The organization annually serves more than 7,000 people in Mecklenburg County and is a leader in collaborative efforts to improve community health.

FY 2021 Snapshot

At Care Ring, we envision a community that promotes, protects, and improves the health and well-being of all people. Our vision is realized through our dedication to providing affordable and accessible high-quality health services to those left out of the traditional healthcare system. With the support of generous donors, community partners and volunteers, Care Ring achieved the following in FY21 (July 2020 – June 2021):

**Number of Clients Served**

<table>
<thead>
<tr>
<th>Service</th>
<th>Clients Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nurse-Family Partnership</td>
<td>689</td>
</tr>
<tr>
<td>Mothers</td>
<td>379</td>
</tr>
<tr>
<td>Children (NFP) Low-Cost Clinic</td>
<td>310</td>
</tr>
<tr>
<td>Physicians Reach Out</td>
<td>6,243</td>
</tr>
<tr>
<td>Low-Cost Clinic</td>
<td>1,492</td>
</tr>
<tr>
<td>Access to Care (PRO + Clinic)</td>
<td>6,981</td>
</tr>
<tr>
<td>Agency-Wide</td>
<td>7,670</td>
</tr>
</tbody>
</table>

**Low-Cost Clinic**

**Activities**

- 3,805 provider visits
- 393 new patient visits
- 2,056 telehealth visits
- 1,159 nurse visits
- 251 counseling/therapy visits

**FY21 Outcomes**

- 30% of diabetic patients with A1c >9% (highly uncontrolled)
- 62% of hypertension patients with controlled blood pressure
- 87% of patients with abnormal breast screening who receive diagnostic resolution w/in 60 days

**Physicians Reach Out**

**Activities**

- 1,342 new enrollments
- 3,169 renewals
- 3,263 specialty referrals completed

**FY21 Outcomes**

- $51M Total value of donated charges
- $15M Estimated savings from prevented hospital charges
- 30% of diabetic patients with A1c >9% (highly uncontrolled)

**Nurse-Family Partnership**

**Activities**

- 4,014 home visits
- 138 infant births
- 60 graduations

**FY21 Outcomes**

- 90% of babies born at full-term
- 91% of babies born at normal weight (>2500g)
- 85% of moms breastfed their child
- 72% of moms w/o unplanned, subsequent pregnancy at child's 2nd bday
- 68% of moms enrolled w/o HS diploma/GED who graduate or are in school at child's 2nd bday
- 94% of children current with immunizations at child's 2nd birthday
Who We Served

Race/Ethnicity

- Hispanic/Latinx: 66%
- White, non-Hispanic/Latinx: 14%
- Black, non-Hispanic/Latinx: 7%
- Asian: 3%
- Other, Unreported: 10%

Care Ring’s Hispanic/Latinx patient population represents a wide diversity of backgrounds, including people from Mexico, Central and South America.

Household Income Levels

- 0-50% FPL: 25%
- 51-100% FPL: 32%
- 101-150% FPL: 28%
- 151-200% FPL: 15%
- >200% FPL: 1%

Average household income among patients served is $19,000 for a family of four.

Top ZIP Codes

Top 9 ZIP codes only. Numbers do not equal 100%

- 28205*: 10%
- 28206*: 9%
- 28212*: 5%
- 28217*: 5%
- 28216*: 5%
- 28214: 4%
- 28215: 4%
- 28227: 3%
- 20808*: 2%

35% of our patients live in the 6 Mecklenburg County Priority Health ZIP Codes.

Age

- 65+: 8%
- 18-24: 10%
- <18: 8%
- 25-64: 75%

FY 2020 Financials

90 cents of every dollar raised is committed to patient care.

Revenue: $4,412,596
- Government (38%): $1,666,739
- United Way (5%): $202,343
- Contributions & Grants (50%): $2,197,080
- Program Fees (7%): $302,700
- Events (<1%): $24,762
- Administration (4%): $149,756
- Fundraising (8%): $308,415

Expenses: $3,965,890
- Nurse-Family Partnership (36%): $1,447,146
- Low-Cost Clinic (24%): $954,577
- Physicians Reach Out (19%): $764,028
- Case Management (9%): $341,968
- Administration (4%): $149,756
- Fundraising (8%): $308,415