



The Whole Patient and the Impact of Social Determinants of Health

Speaker Biographies

Alan Abrams, M.D., MPH
Board of Directors
Senior Helpers

Alan Abrams is a Board-Certified Geriatric Medicine Physician, Physician Executive and Educator with outstanding senior medical leadership qualifications in primary care and Geriatric Medicine. Dr. Abrams was an early innovator as the Ambulatory Medical Director of the Boston VA Geriatric Research, Education, and Clinical Center (GRECC). Nationally recognized for design and implementation of model geriatric health care delivery programs for culturally diverse, low-income populations as the Medical Director of the Cambridge Health Alliance's Center of Excellence for Senior Health, he built a nationally recognized House Calls Medicine program, winning the NAHC Physician of the Year Award, and taking a Director position on the Board of the American Academy of Home Care Medicine. In Cambridge, He was the founding physician, and medical director at the Program for All-Inclusive Care for the Elderly (PACE) program at Cambridge Health Alliance.

Dr. Abrams led the United Health Care implementation of the Evercare SNP program in MA as well as the Senior Care Options Plan for dually eligible seniors. Leveraging all of his clinical program endeavors as teaching platforms, Dr. Abrams was named the Program Director for the prestigious Harvard Multi-Campus Geriatric Medicine Fellowship where he supervised the training of 80 Geriatric Medicine Fellows, multiple Geriatric Dentistry Fellows, Geriatric Psychiatry Fellows, and Geriatric Pharmacy Residents. As a clinical leader he has served as medical director of a CCRC, multiple SNFs, and founded the Massachusetts Medical Directors Association.

He recently served as the Medical Director of Pioneer Accountable Care Organization at Beth Israel Deaconess Care Organization and was its Interim Chief Medical Officer where he led over 550 primary care providers with over 70,000 Medicare beneficiaries to nationally recognized success in quality outcomes and shared savings results.

As an engaged clinician, leader, and educator he has published numerous articles and book chapters and served on multiple committees at the national, and state level.

He is currently Chief Geriatric Advisor to Edenbridge Health, Inc. and is part-time chief medical officer at Perfect Health, Inc. with continued focus on the low income and frail segments of the older population segment. Dr. Abrams serves on the Board of Directors of Senior Helpers, a home care provider, and HEARTH, a non-profit that houses and care

manages homeless elderly in the Boston area. He is a trustee at Hebrew Senior Life in Massachusetts.

Romilla Batra, M.D., MBA
Chief Medical Officer
SCAN Health Plan

Chief Medical Officer Dr. Romilla Batra sets clinical policies and procedures at SCAN. She provides physician oversight of clinical programs including disease management and ambulatory and complex case management; and helps design clinical initiatives that support healthy, independent aging. She also works with SCAN's provider partners to advance best practices related to senior care. In addition to her medical department leadership role, Dr. Batra is a valuable contributor to and leader of many other health plan activities and initiatives. In 2016, she assumed leadership of Independence at Home, adding her clinical expertise to our extensive community services.

Dr. Batra is a board-certified internist with more than 15 years of experience as a medical director, clinician and educator. Immediately prior to joining SCAN in 2011 she worked for five years as the director for ambulatory internal medicine and associate program director for medicine residency at the University of California, Irvine. Her previous experience also includes serving as a medical director at Indiana University Medical Group Community Health Center in Indianapolis and clinical instructor at UCLA/West Los Angeles VA Hospital. Dr. Batra completed her residency in internal medicine at UCLA and earned her healthcare executive MBA at UC Irvine's Paul Merage School of Business.

Alonzo South
Senior Director of Community Engagement
Children's Hospital of Philadelphia

Alonzo South is the Senior Director of Community Engagement at Children's Hospital of Philadelphia (CHOP). In this role, Alonzo leads efforts related to CHOP's new Healthier Together initiative, which aims to address the health challenges that are prevalent in neighborhoods surrounding the hospital. Alonzo also leads CHOP's efforts in civic partnerships, advances strategies for local workforce development, advocates for the expansion of our Supplier Diversity Program, and advances our population health goals in the Philadelphia community.

As Senior Director of Community Engagement, Alonzo oversees the Office of Community Relations, which manages employee volunteer initiatives, community service grants, community health initiatives, and community relations compliance and reporting. Prior to joining CHOP, Alonzo was a Strategy Consultant with Accenture, where he specialized in healthcare and mergers and acquisitions. He holds an MBA from The Wharton School at the University of Pennsylvania and a BS from Rutgers University. Alonzo is passionate about Philadelphia and serves on the Mayor's Office of Public Engagement's Millennial Advisory Committee. Previously, he served on the Delaware Valley Regional Planning Commission's Public Participation Task Force.

Jennifer Tinajero

**Executive Director, Clinically Integrated Network, Population Health and Clinical Integration
MemorialCare Health System**

Jennifer received her Bachelor of Science in Nursing from Bradley University and her Master of Science in Nursing from Vanguard University. Jennifer had a passion for nursing since the age of 5 and has a family of nurses and a physician. She began her nursing career as a nursing assistant and has worked in healthcare for over 24 years. Jennifer was a staff nurse on an orthopedic and respiratory unit where she learned of the challenges our communities are facing, not only with health but also with socioeconomic disparities. In addition, Jennifer worked as an elementary school nurse for 4 years in a high immigrant community and learned to communicate in Spanish to best support the children and parents in the community. She became Director of Nursing at Hoag Hospital in 2007 for a respiratory unit and eventually expanding her oversight to oncology, sub-intensive care surgical unit, diabetes education and wound care. In 2012, she led a 77-bed unit as Director of Nursing at MemorialCare Long Beach Medical Center. This unit hosted a great deal of social challenges as well as the highest volume of children transitioning to adult care with chronic diseases such as Cystic Fibrosis, Diabetes and Sickle Cell Anemia. Jennifer was then sought to lead as Director of Population Health and Clinical Integration at the Shared Services campus for MemorialCare Health System. Jennifer continues to support this work and has added to her role by leading Palliative Care throughout the health system as well as becoming the Executive Director of our MemorialCare Clinically Integrated Network (CIN). The CIN works to align with physicians to improve quality, efficiency and cost savings by partnering with physicians in decision making and implementation of these improvements. In her free time, Jennifer enjoys spending time with her husband and three children.