



Ensuring Effective Utilization of Telehealth Services

Speaker Biographies

Tina Olson Grande
Senior Vice President, Policy
Healthcare Leadership Council

Tina Olson Grande is Senior Vice President for Policy for the Healthcare Leadership Council (HLC), a coalition of chief executives of the nation's leading healthcare companies and organizations. HLC advocates for consumer-centered health reform, emphasizing the value of private sector innovation. It is the only health policy advocacy organization representing CEOs from all sectors of the health care industry.

Ms. Grande took the helm of HLC's Policy Department in 2007 where she oversees all policy-related matters pertaining to delivery systems, payment reform, health information technology, patient safety, and healthcare quality. She is Chair of the Confidentiality Coalition, the leading health privacy coalition bringing together all sectors of the healthcare industry to ensure that federal policymakers find the right balance between the protection of health information and the efficient and interoperable systems needed to provide high quality care. Ms. Grande was asked back to HLC after serving as HLC's Policy Director in the late 1990s.

Ms. Grande received her Master's of Health Science degree from The Johns Hopkins University's Bloomberg School of Public Health and her Bachelor of Arts from Saint Olaf College. In her spare time, she serves on her local government's school health advisory board, and - most importantly - is raising three boys with her husband, Marc.

Jason Tibbels, M.D.
Chief Quality Officer
Teladoc Health

Dr. Tibbels is currently the chief quality officer at Teladoc Health, the global leader in virtual care. He is responsible for leading Teladoc Health's strategy related to the delivery of excellence in clinical quality through established improvement methodology, research, and other initiatives to deliver sustained change. He provides a clinical interface for network physicians, clients, policymakers and other stakeholders. Dr. Tibbels is also the co-founder and President of The Institute of Patient Safety and

Quality of Virtual Care, the first Patient Safety Organization dedicated to quality improvement in the virtual setting. Additionally, he frequently provides virtual care subject matter expertise across the country for government entities, regulatory bodies, healthcare organizations and media. Dr. Tibbels is a family physician in Decatur, TX where he continues to maintain clinical practice. He is an AOA graduate of the University of Texas Southwestern Medical School in Dallas and completed his residency training in family medicine in Waco, TX.

Ralph Henderson
President of Staffing and Professional Services
AMN Healthcare

Ralph Henderson is President of Professional Services and Staffing at AMN Healthcare. He is responsible for leading AMN's Staffing Solutions business which provide over 25,000 flexible clinical professionals to over 4,000 Healthcare Delivery Organizations. He is passionate about improving access to care for patients everywhere and driving digital transformation in the healthcare staffing. Staffing Industry Analysts has recognized him five times as one of the "100 Most Influential" people in the industry.

He has been with AMN for 12 years and holds a Bachelor of Science degree in Business Administration from Northern Arizona University.

Chris Meyer
Director of Telehealth and Virtual Care
Marshfield Clinic Health System

Chris Meyer is the Director of Telehealth and Virtual Care at Marshfield Clinic Health System, an Integrated Health System in north Central Wisconsin. Chris spent most of his career working in the Information Technology industry, primarily in higher education, before moving to Health Care in 2016. In his role at MCHS, he is responsible for developing new care delivery models using telemedicine technologies. MCHS uses telehealth prolifically to reach patients in their rural and underserved market area and offer over half of their 86 specialty lines of medicine via telehealth to over 38 remote clinical sites in addition to Skilled Nursing Facilities and school locations such as 4K Head Start programs for Dental Screenings. Chris is a lifelong resident of Marshfield and is married to wife Jodi and together they have 4 children. Chris earned an undergraduate degree in Business Administration/Economics from the University of Wisconsin Stevens Point and graduate degree in Behavioral Economics from The Chicago School of Professional Psychology.